

## Altivus CRM Solutions

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### OPERATIONS

Albuquerque, NM  
Killeen/Ft. Hood, TX  
Somerset, KY  
Woonsocket, RI

### WEB

Altivus.Com

### CERTIFICATIONS

Six Sigma Quality  
Multi-lingual  
ISO 9001  
PMP  
IV and V

### NAIC

561421, 561422, 541618, 541690,  
561312, 541614, 541612, 541613

### PROCUREMENT

36 state governments  
241 municipalities and counties  
849 institutions of higher learning  
2 federal agencies

### CORE VALUES

We partner with organizations that want a quality solution.

We value continuous employee Development.

We seek evolving technology Solutions.

We recognize employee's successes.

We build strong community relationships where we do business.

# ALTIVUS

## CRM SOLUTIONS

Contact Centers | Managed Solutions | Consulting Services

### About us

We provide high quality multi-modal contact center operations and Customer Relationship Management consulting services. Our holistic approach combines best in class people, process, and technology practices with the highest quality methodologies, to help our clients realize their customer satisfaction goals.

### Core Competencies

Contact Centers  
Managed Solutions  
Consulting Services



World class multi-modal contact centers, real-time virtual management dashboards, and operational efficiency consulting services for all environments.

### A few recent clients



JCPenney

